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Policy and Learning

**Problematic, the radio phone-in problem solver.
Information PLUS £34.00+VAT, 01856 761334**

This is another innovative interactive resource from Information PLUS. The CD presents players (there can be between two and six) between the ages of 14-18 with a radio phone-in scenario. This involves a number of young 'callers', each of whom presents a number of questions, to which the players respond by giving advice.

Subjects covered include health, drugs and alcohol, sexual behaviour, offending, and child protection issues. The resource is designed to be used with a facilitator for the young players, i.e. the studio panellists. By advising callers, the players are encouraged to think about the issues raised and their own responses to them. They are also encouraged to do so by an embedded point-scoring system, which enables them to progress from panellists to advisors, then experts, according to the extent to which they provide good advice. It is an attractive resource, though facilitators are warned to check first what extra support participants might need.